Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provid	er Number	Hospital Name	Address 1
210001		MERITUS MEDICAL CENTER	11116 MEDICAL CAMPUS ROAD
210005		FREDERICK MEMORIAL HOSPITAL	400 WEST SEVENTH ST
210057		SHADY GROVE ADVENTIST HOSPITAL	9901 MEDICAL CTR DR
210027		WESTERN MARYLAND REGIONAL MEDICAL CENTER	12500 WILLOWBROOK ROAD
210060		FORT WASHINGTON HOSPITAL	11711 LIVINGSTON ROAD
210028		SAINT MARY'S HOSPITAL	PO BOX 527
210055		LAUREL REGIONAL MEDICAL CENTER	7300 VAN DUSEN ROAD
210017		GARRETT COUNTY MEMORIAL HOSPITAL	251 N FOURTH ST
210051		DOCTORS' COMMUNITY HOSPITAL	8118 GOOD LUCK ROAD
210035		CIVISTA MEDICAL CENTER	5 GARRETT AVENUE
210003		PRINCE GEORGES HOSPITAL CENTER	3001 HOSPITAL DRIVE
210025		MEMORIAL HOSPITAL & MEDICAL CENTER OF CUMBERLAND	600 MEMORIAL AVE
210004		HOLY CROSS HOSPITAL	1500 FOREST GLEN ROAD
210018		MONTGOMERY GENERAL HOSPITAL	18101 PRINCE PHILIP DRIVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		HAGERSTOWN	MD
		FREDERICK	MD
		ROCKVILLE	MD
		CUMBERLAND	MD
		FORT WASHINGTON	MD
		LEONARDTOWN	MD
		LAUREL	MD
		OAKLAND	MD
		LANHAM	MD
		LA PLATA	MD
		CHEVERLY	MD
		CUMBERLAND	MD
		SILVER SPRING	MD
		OLNEY	MD

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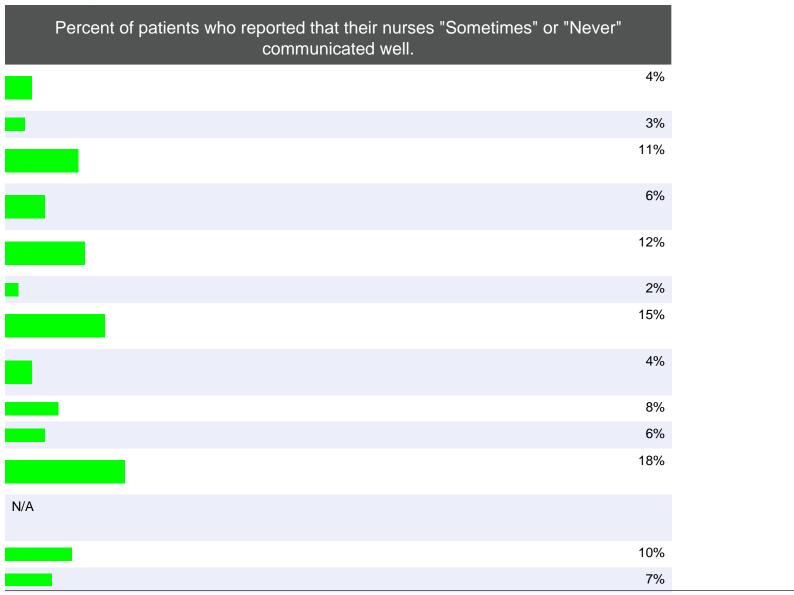
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Each of Carvey of Fationic Freedman Experiences (Florating)			
ZIP Code	County Name	Phone Number	
21742	WASHINGTON	2403139500	
21701	FREDERICK	2405663300	
20850	MONTGOMERY	2408266472	
21502	ALLEGANY	2409648001	
20744	PRINCE GEORGES	3012927000	
20650	SAINT MARYS	3014756001	
20707	PRINCE GEORGES	3014977953	
21550	GARRETT	3015334173	
20706	PRINCE GEORGES	3015528085	
20646	CHARLES	3016094265	
20785	PRINCE GEORGES	3016182000	
21502	ALLEGANY	3017234000	
20910	MONTGOMERY	3017547010	
20832	MONTGOMERY	3017748771	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



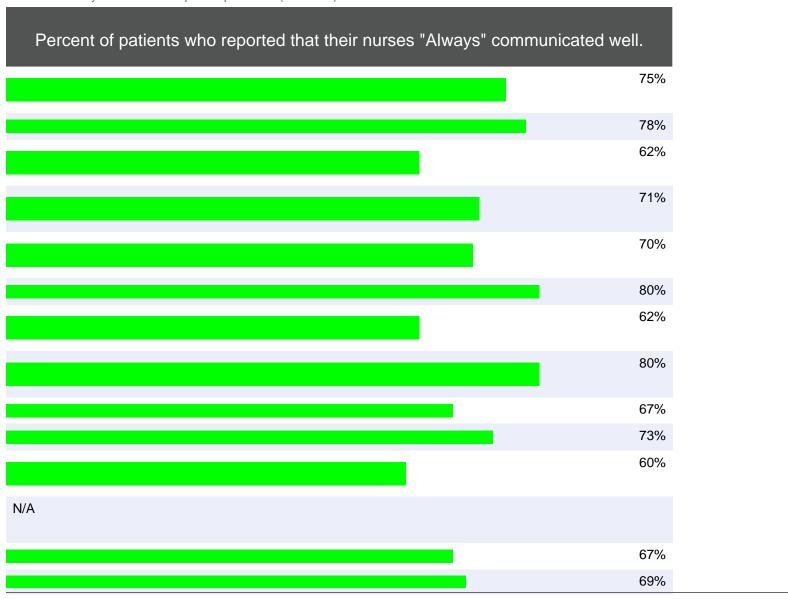
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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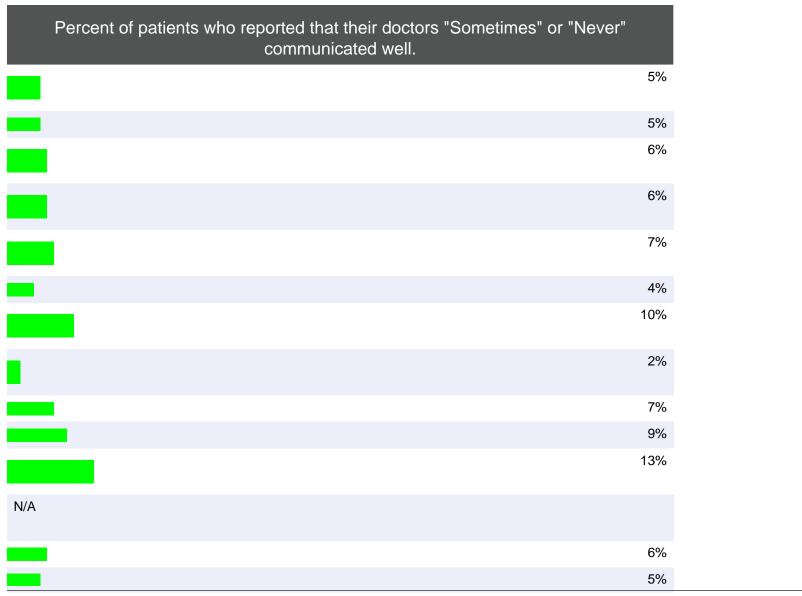
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



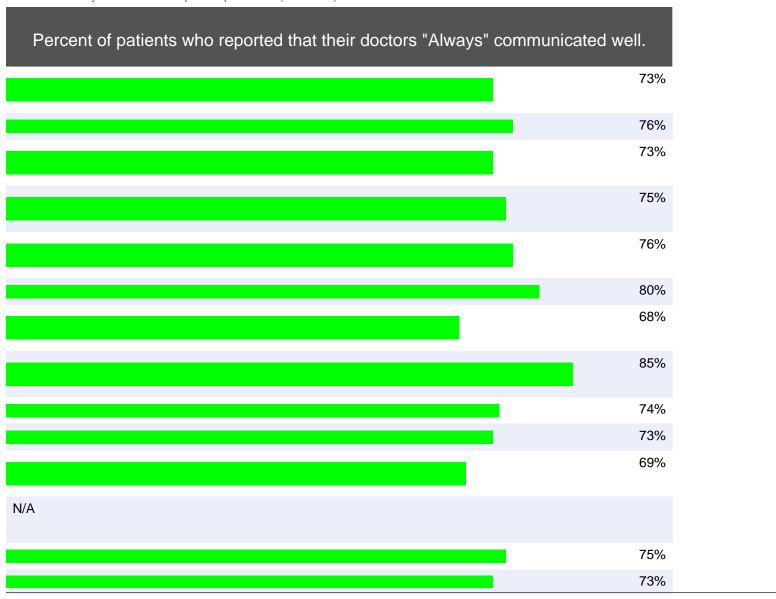
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



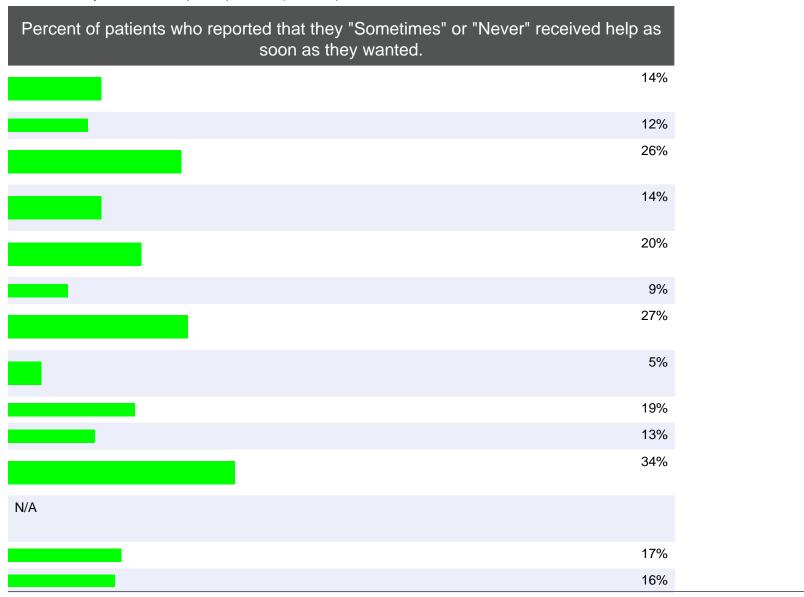
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



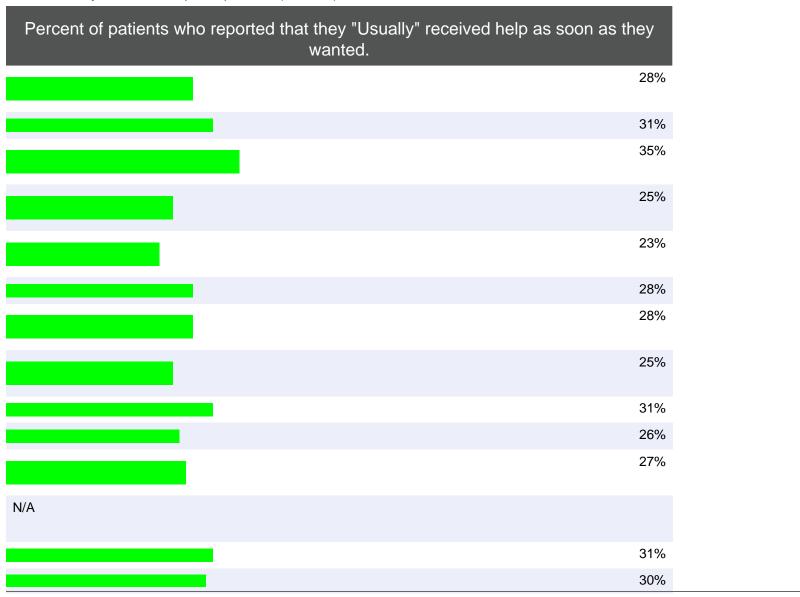
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



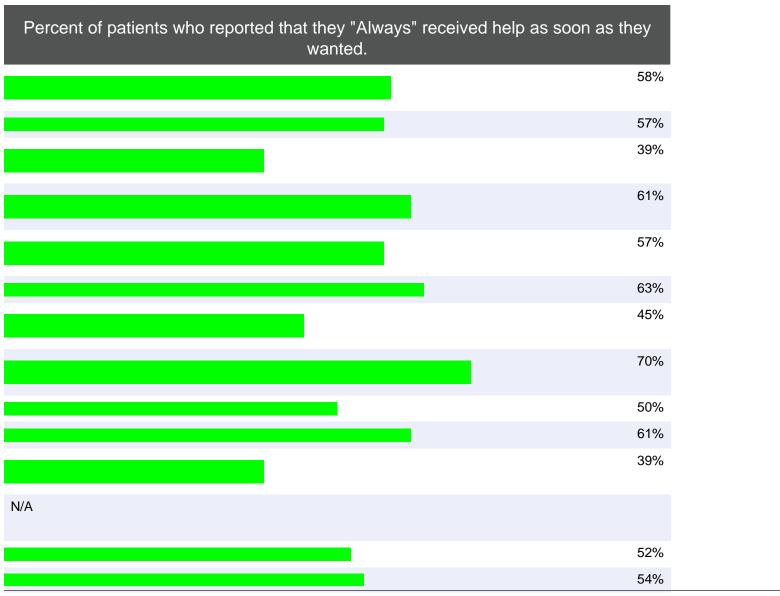
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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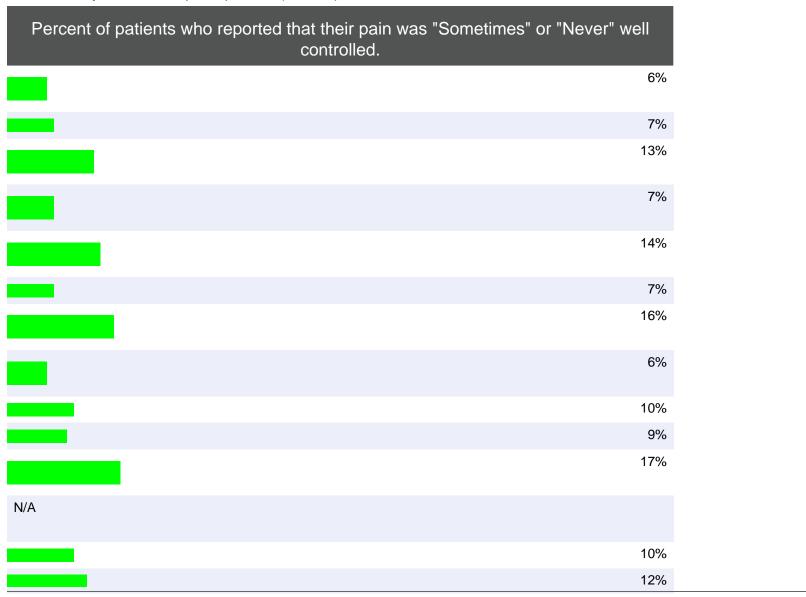
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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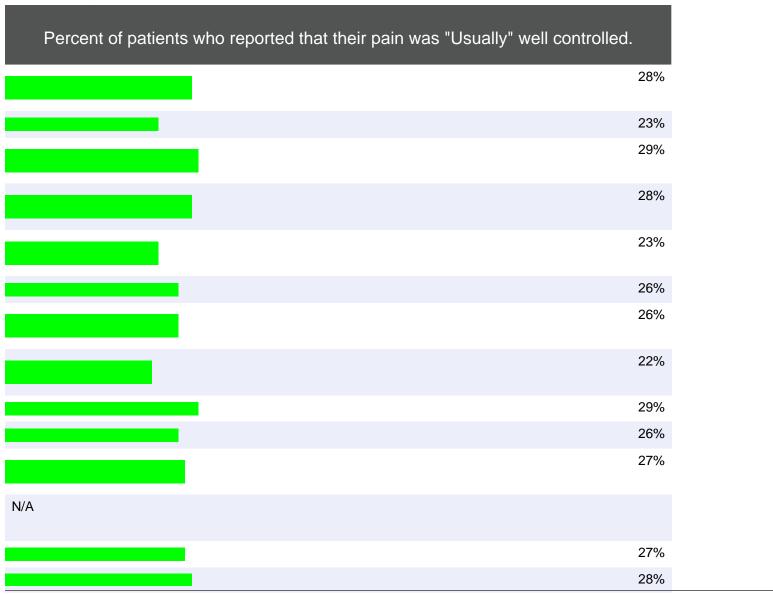


Based on Survey of Patients' Hospital Experiences (HCAHPS)



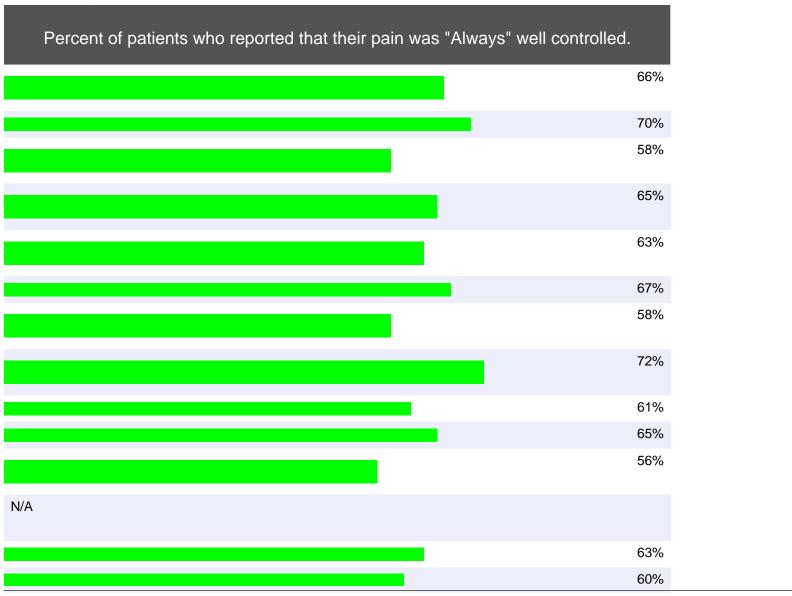
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



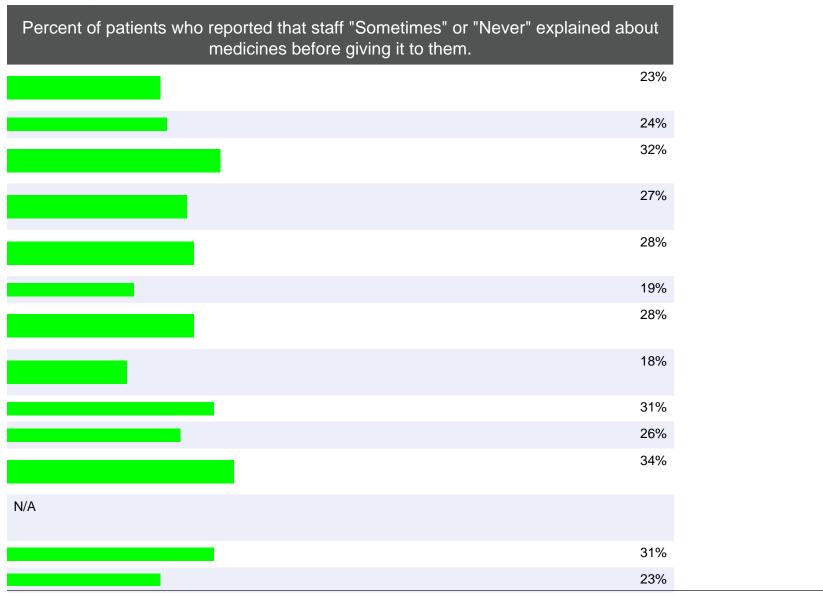
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



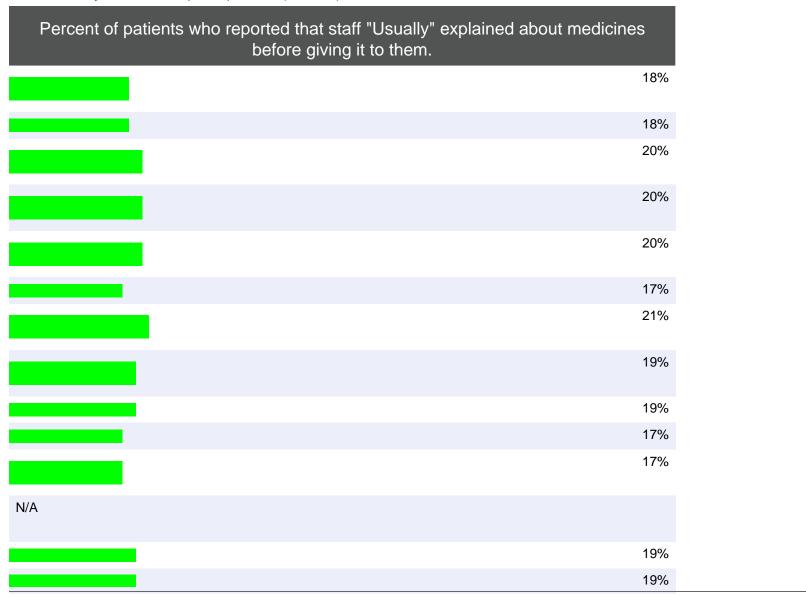
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



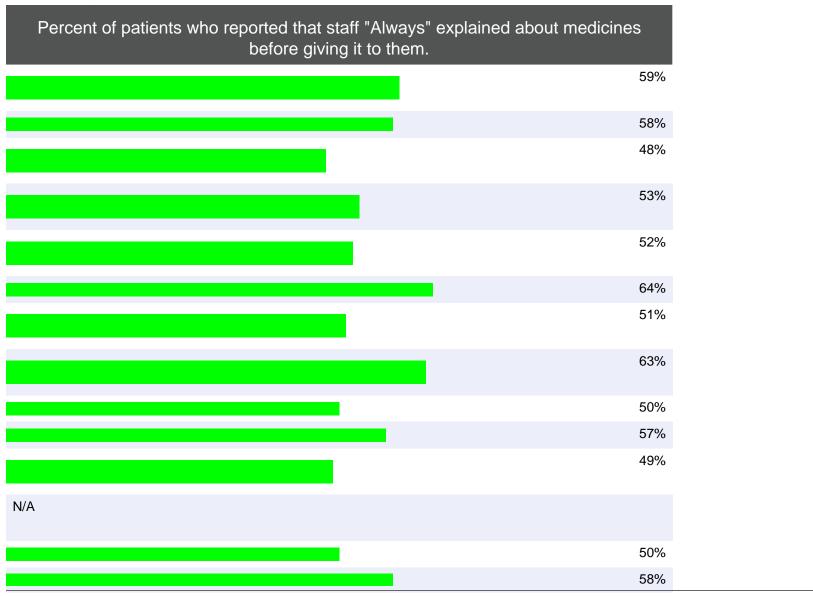
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



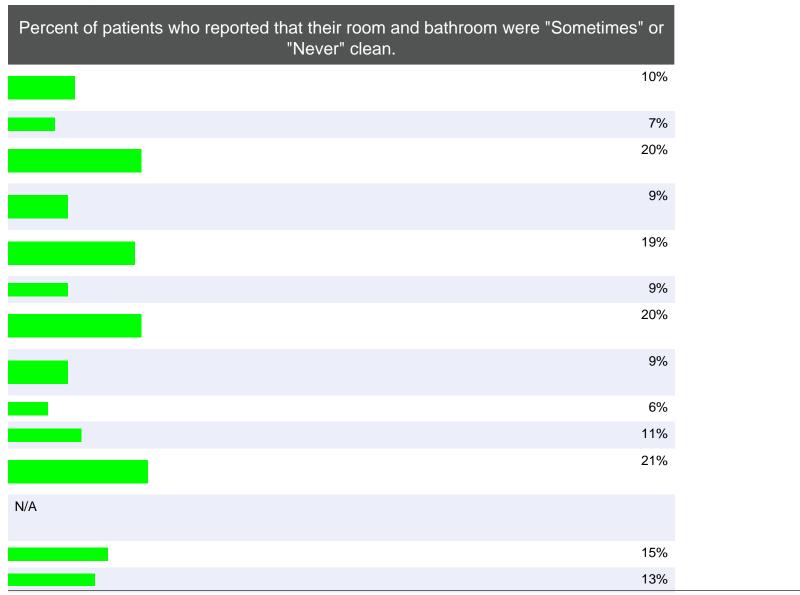
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



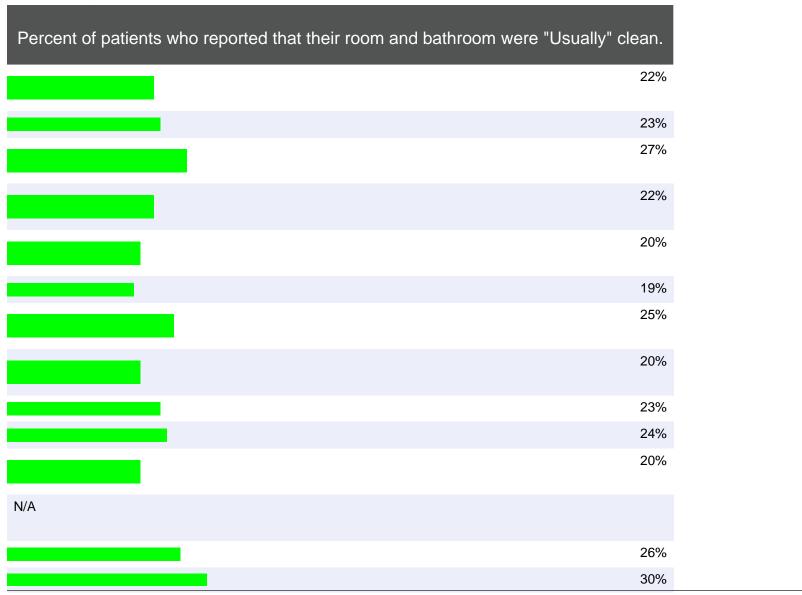
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



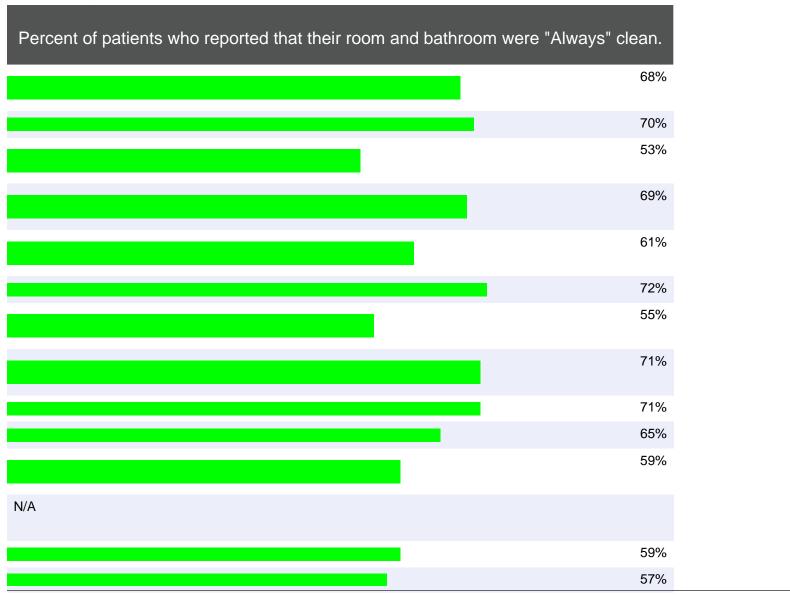
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



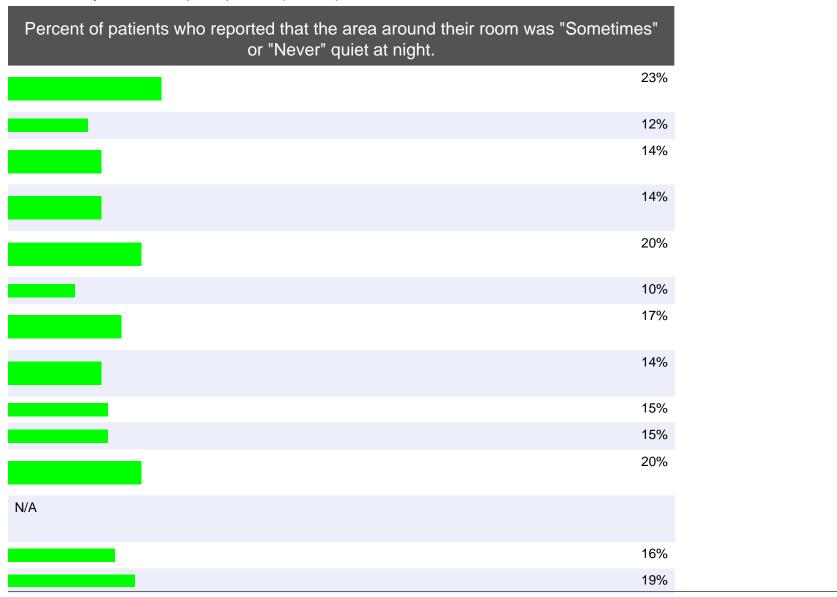
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



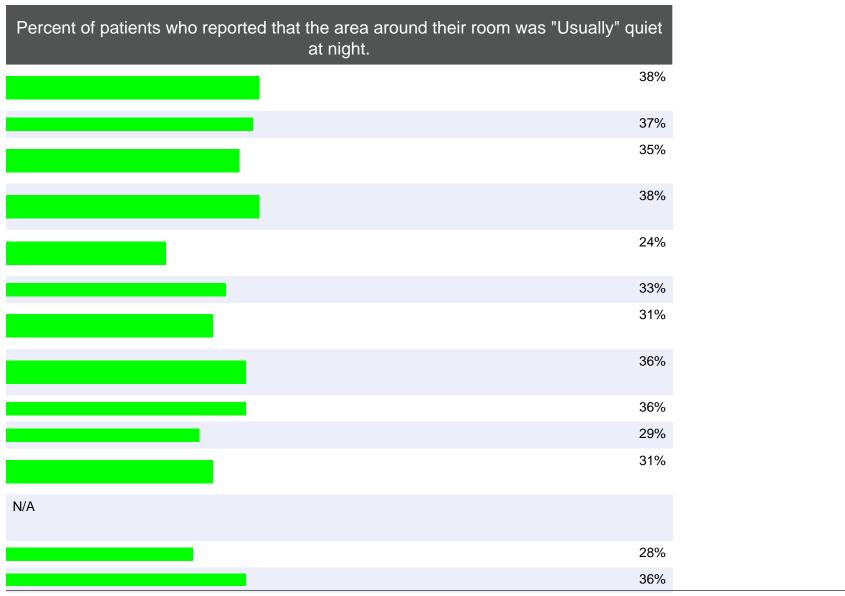
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



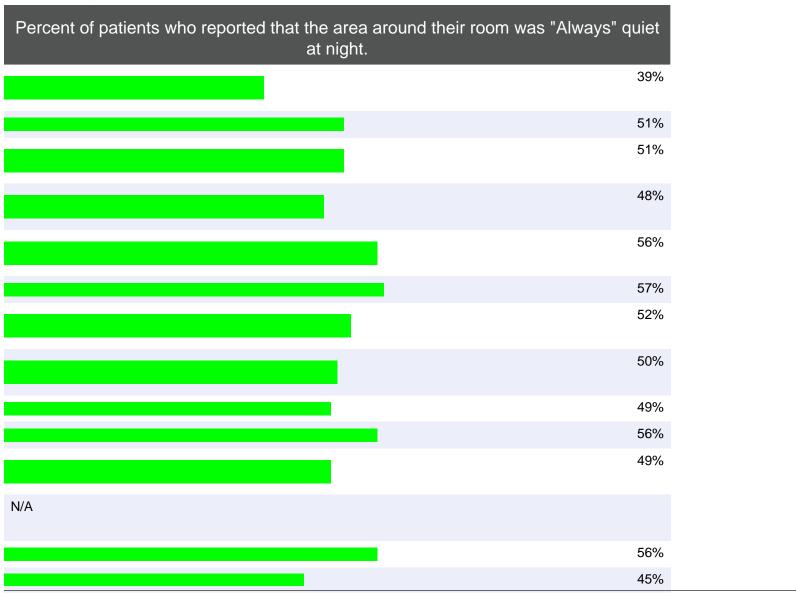
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



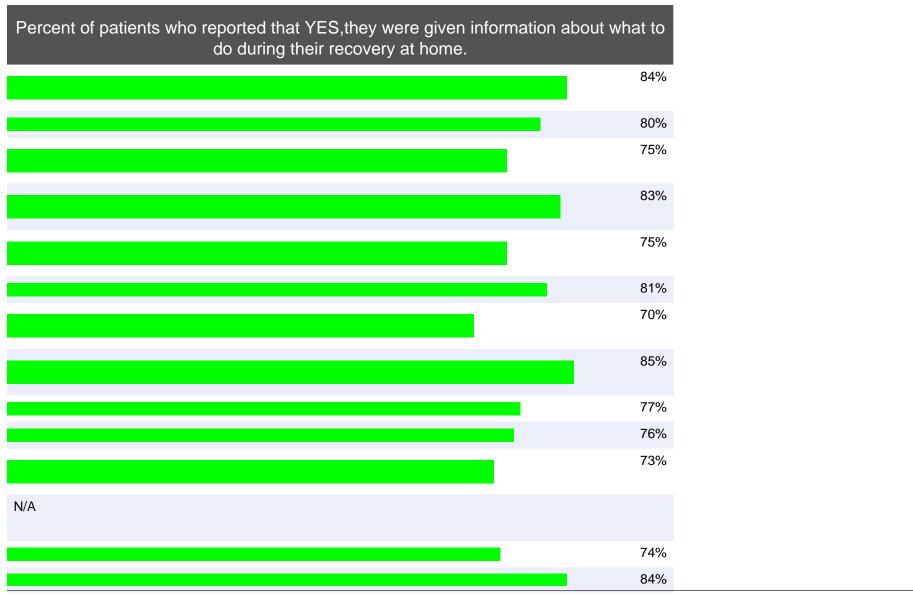
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



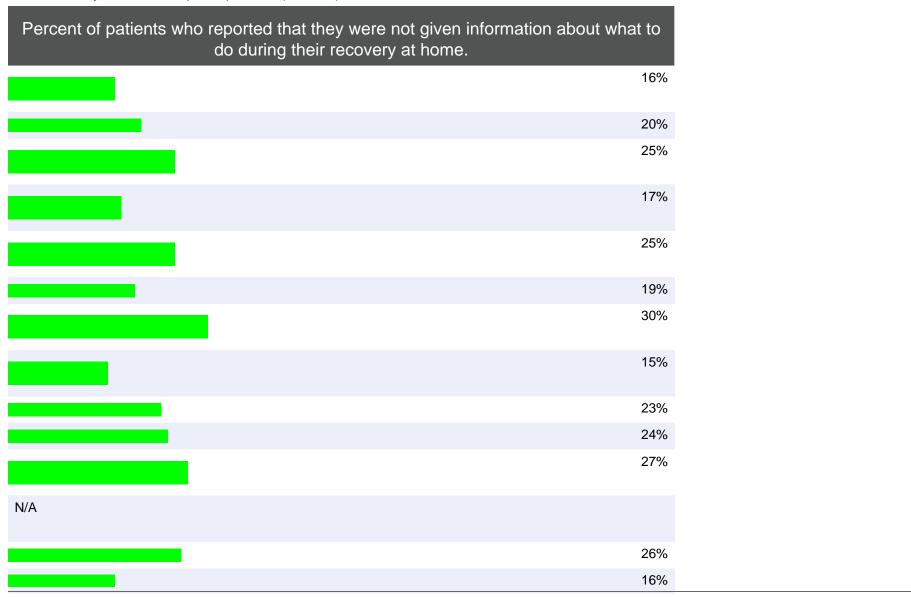
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



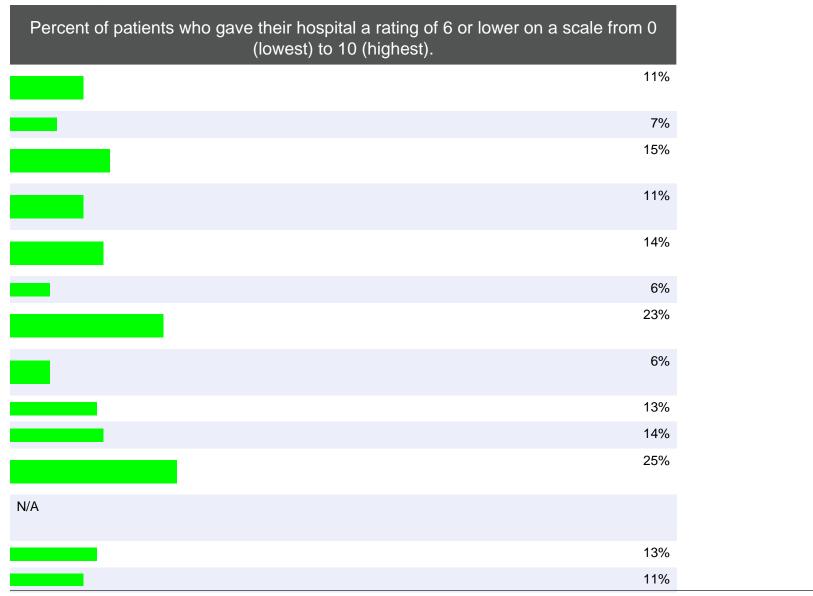
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



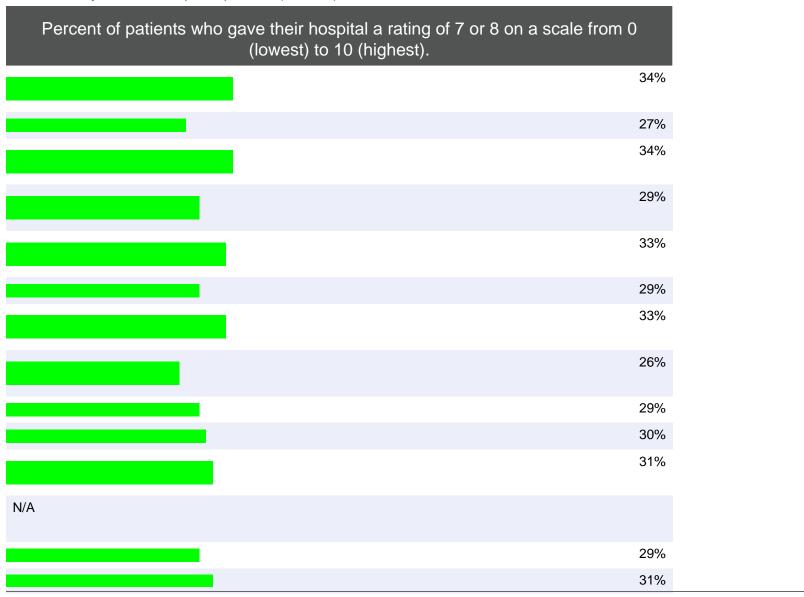
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



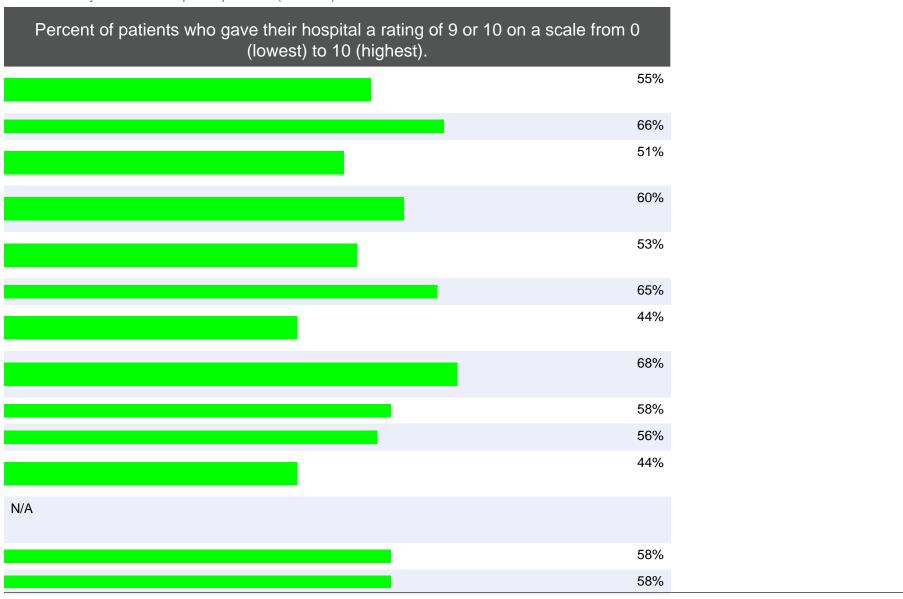
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



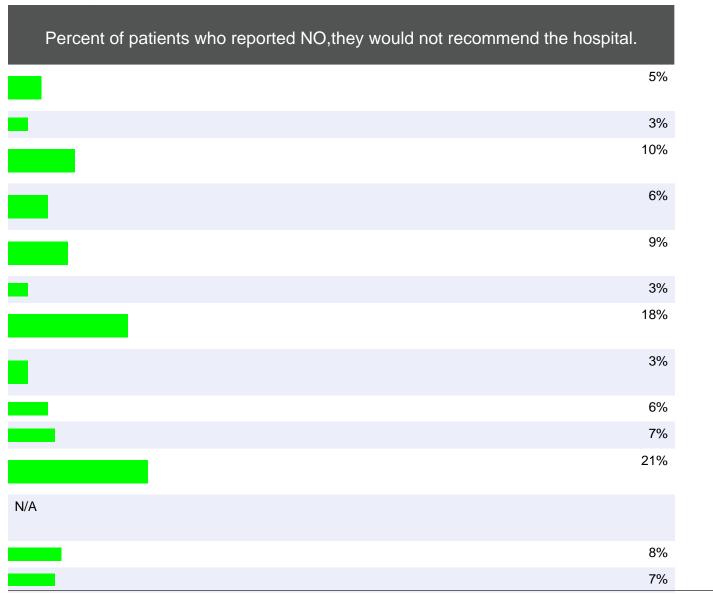
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



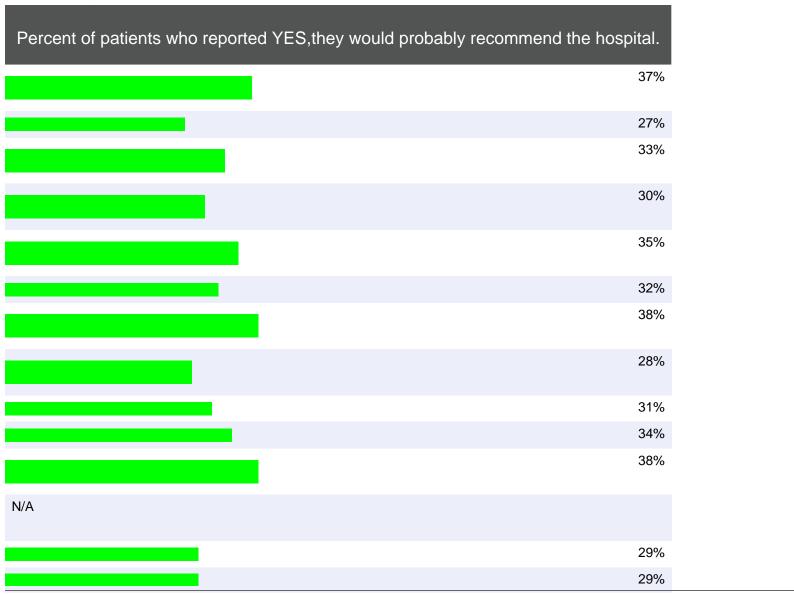
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



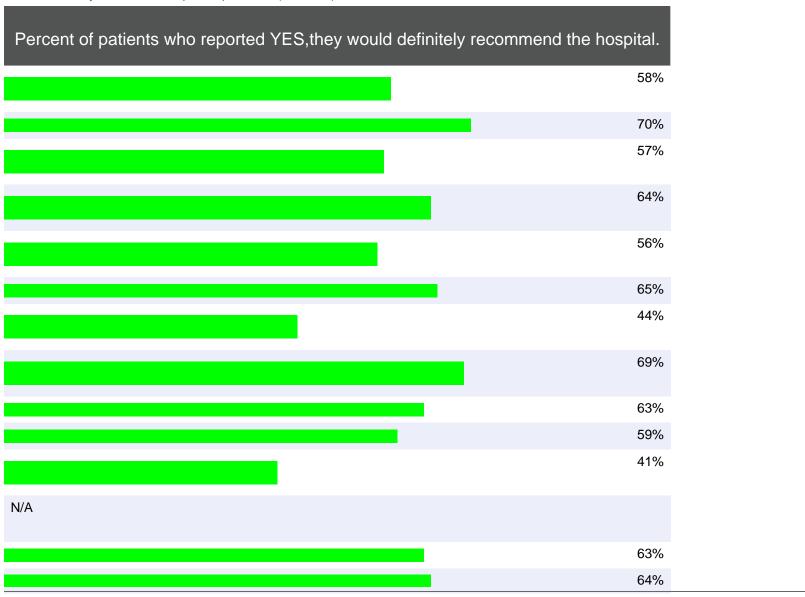
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	onto Proopital Experiences (Florith 6)
	Number of Completed Surveys
300 or more	
N/A	
300 or more	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Survey Footnote
	35%
	42%
	29%
	36%
	30%
	31%
	27%
	37%
	22%
	30%
	26%
N/A	Survey results are not available for this reporting period
	24%
	25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

210018	MONTGOMERY GENERAL HOSPITAL INC	18101 PRINCE PHILIP DRIVE
210054	SOUTHERN MARYLAND HOSPITAL CENTER	7503 SURRATTS RD
210016	WASHINGTON ADVENTIST HOSPITAL	7600 CARROLL AVE
210022	SUBURBAN HOSPITAL	8600 OLD GEORGETOWN RD
510058	CAMDEN CLARK MEMORIAL HOSPITAL	800 GARFIELD AVE
010102	J PAUL JONES HOSPITAL	317 MCWILLIAMS AVENUE

210038	MARYLAND GENERAL HOSPITAL	827 LINDEN AVE
210002	UNIVERSITY OF MARYLAND MEDICAL CENTER	22 S GREENE ST
210008	MERCY MEDICAL CENTER INC	301 ST PAUL PLACE
210007	SAINT JOSEPH MEDICAL CENTER	7601 OSLER DRIVE
210034	HARBOR HOSPITAL	3001 S HANOVER STREET
210013	BON SECOURS HOSPITAL	2000 W BALTIMORE STREET
210011	SAINT AGNES HOSPITAL	WILKENS & CATON AVENUES

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

OLNEY	MD
CLINTON	MD
TAKOMA PARK	MD
BETHESDA	MD
PARKERSBURG	WV
CAMDEN	AL
BALTIMORE	MD
BALTIMORE	MD
BALTIMORE	MD
TOWSON	MD
BROOKLYN	MD
BALTIMORE	MD
BALTIMORE	MD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20832       MONTGOMERY       3017748771         20735       PRINCE GEORGES       3018774530         20912       MONTGOMERY       3018915651         20814       MONTGOMERY       3018962576         26101       WOOD       3044242111         36726       WILCOX       3346824131         21201       BALTIMORE CITY       4102258996         21201       BALTIMORE CITY       4103280313         21202       BALTIMORE CITY       4103329237         21204       BALTIMORE       4103371200         21225       ANNE ARUNDEL       4103503201         21223       BALTIMORE CITY       4103623000         21229       BALTIMORE CITY       4103682101			
20912       MONTGOMERY       3018915651         20814       MONTGOMERY       3018962576         26101       WOOD       3044242111         36726       WILCOX       3346824131         21201       BALTIMORE CITY       4102258996         21201       BALTIMORE CITY       4103280313         21202       BALTIMORE CITY       4103329237         21204       BALTIMORE       4103371200         21225       ANNE ARUNDEL       4103503201         21223       BALTIMORE CITY       4103623000	20832	MONTGOMERY	3017748771
20814 MONTGOMERY 3018962576  26101 WOOD 3044242111  36726 WILCOX 3346824131  21201 BALTIMORE CITY 4102258996 21201 BALTIMORE CITY 4103280313  21202 BALTIMORE CITY 4103329237 21204 BALTIMORE 4103371200 21225 ANNE ARUNDEL 4103503201 21223 BALTIMORE CITY 4103623000	20735	PRINCE GEORGES	3018774530
26101 WOOD 3044242111  36726 WILCOX 3346824131  21201 BALTIMORE CITY 4102258996 21201 BALTIMORE CITY 4103280313  21202 BALTIMORE CITY 4103329237 21204 BALTIMORE 4103371200 21225 ANNE ARUNDEL 4103503201 21223 BALTIMORE CITY 4103623000	20912	MONTGOMERY	3018915651
36726 WILCOX 3346824131  21201 BALTIMORE CITY 4102258996 21201 BALTIMORE CITY 4103280313  21202 BALTIMORE CITY 4103329237 21204 BALTIMORE 4103371200 21225 ANNE ARUNDEL 4103503201 21223 BALTIMORE CITY 4103623000	20814	MONTGOMERY	3018962576
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21202       BALTIMORE CITY       4103329237         21204       BALTIMORE       4103371200         21225       ANNE ARUNDEL       4103503201         21223       BALTIMORE CITY       4103623000	21201	BALTIMORE CITY	4102258996
21204       BALTIMORE       4103371200         21225       ANNE ARUNDEL       4103503201         21223       BALTIMORE CITY       4103623000	21201	BALTIMORE CITY	4103280313
21225       ANNE ARUNDEL       4103503201         21223       BALTIMORE CITY       4103623000	21202	BALTIMORE CITY	4103329237
21223 BALTIMORE CITY 4103623000	21204	BALTIMORE	4103371200
	21225	ANNE ARUNDEL	4103503201
21229 BALTIMORE CITY 4103682101	21223	BALTIMORE CITY	4103623000
	21229	BALTIMORE CITY	4103682101

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	,	
			10%
			13%
			7%
			7%
			1%
			11%
			6%
			4%
			6%
			7%
			16%
			7%

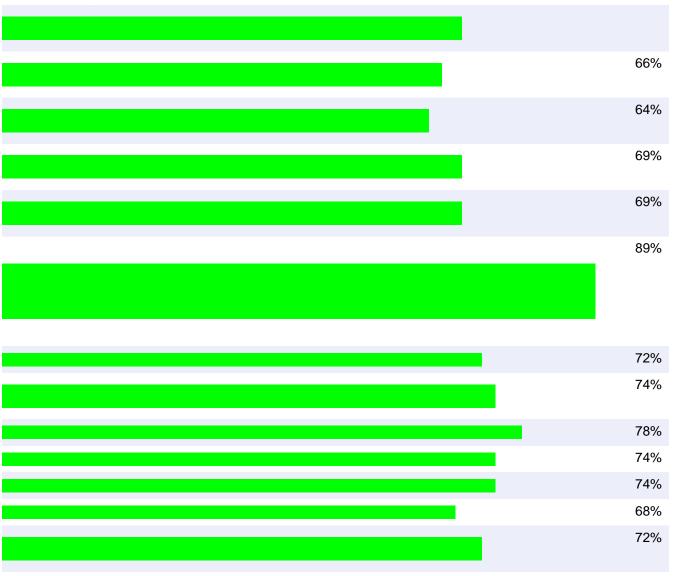
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

· · · · · · · · · · · · · · · · · · ·
24%
23%
24%
24%
10%
17%
20%
18%
20%
19%
16%
21%

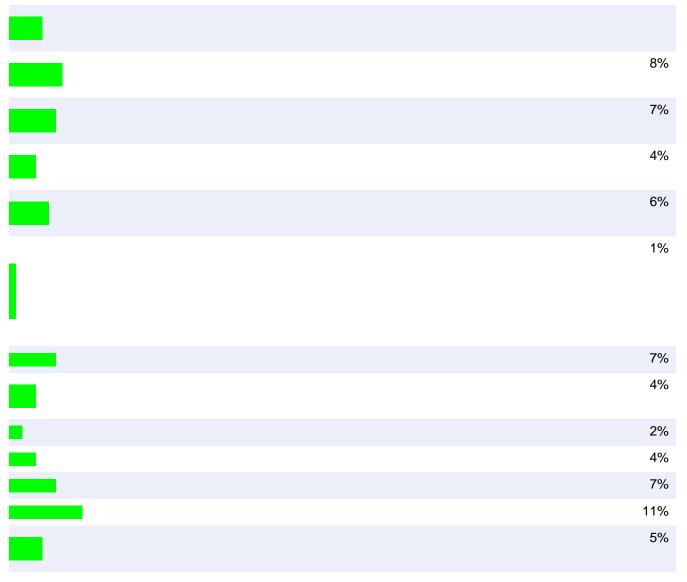
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
17%
17%
18%
8%
15%
18%
14%
16%
15%
12%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



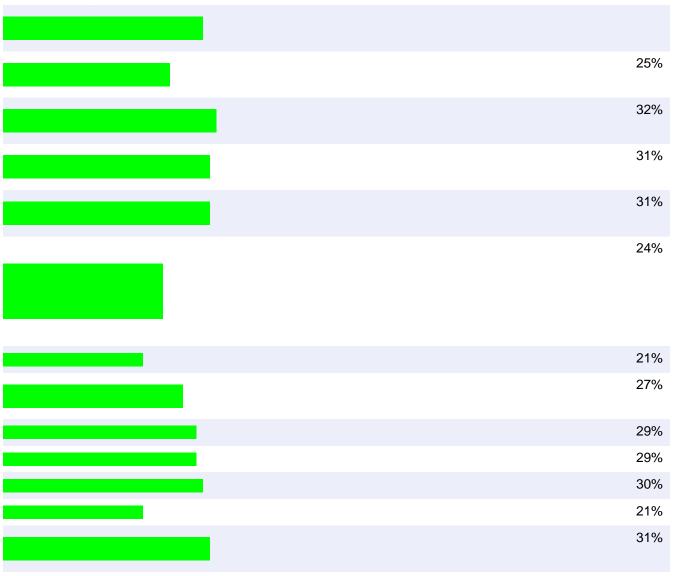
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
24%
15%
14%
4%
21%
14%
14%
11%
18%
25%
15%

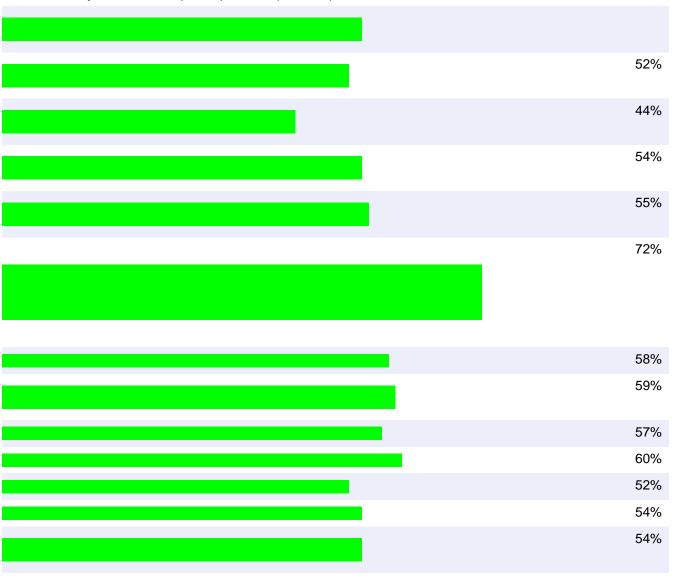
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



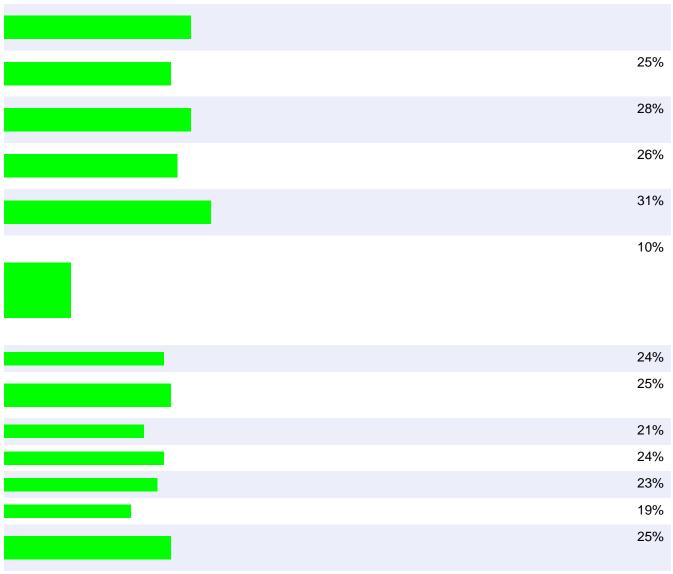
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
14%
9%
8%
2%
14%
8%
6%
7%
12%
17%
8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



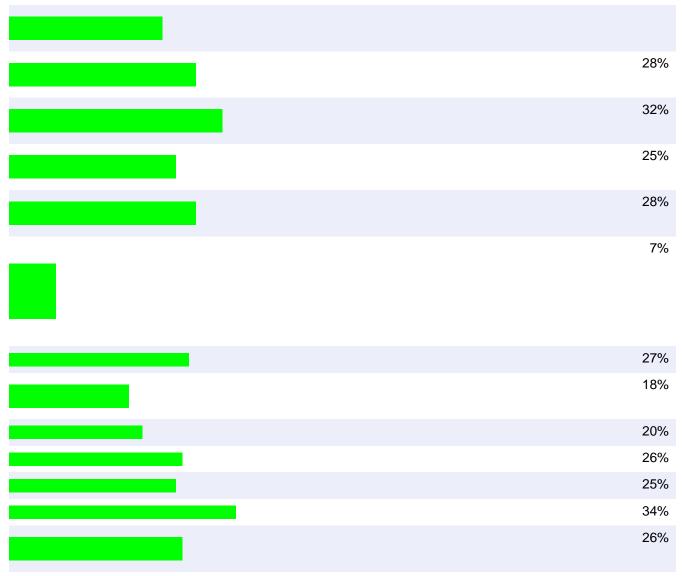
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



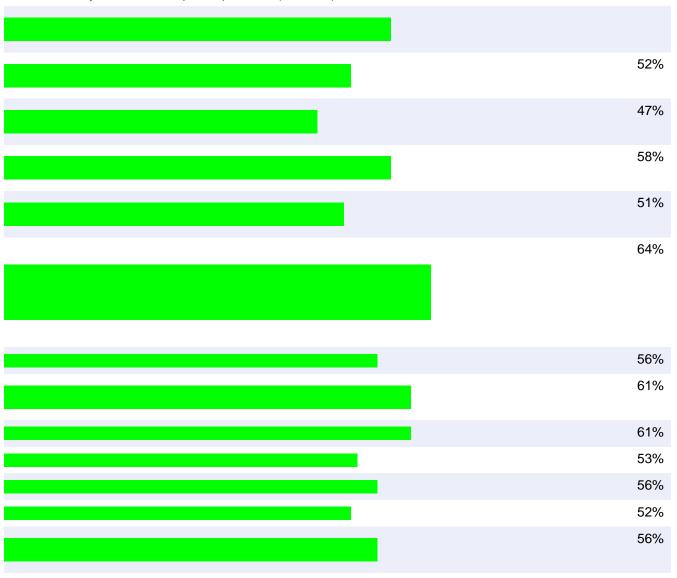
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
21%
17%
21%
29%
17%
21%
19%
21%
19%
14%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



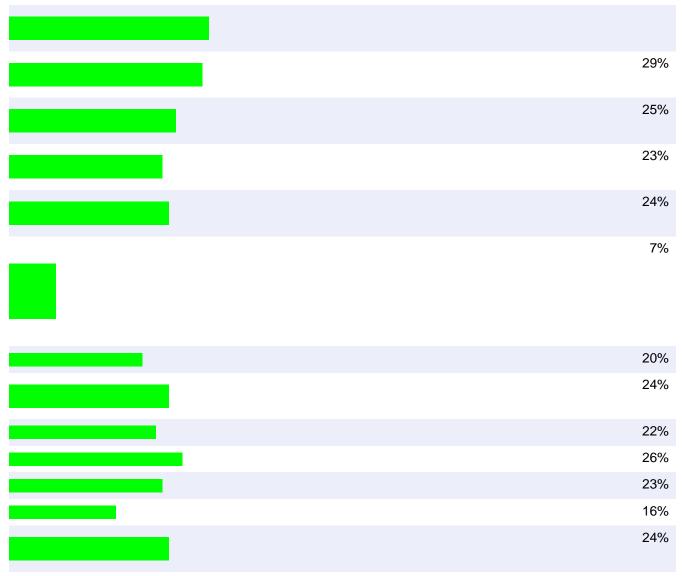
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Freepital Exponences (Fig. 11)	
	18%
	21%
	14%
	12%
	3%
	20%
	18%
	15%
	15%
	19%
	19%
	20%

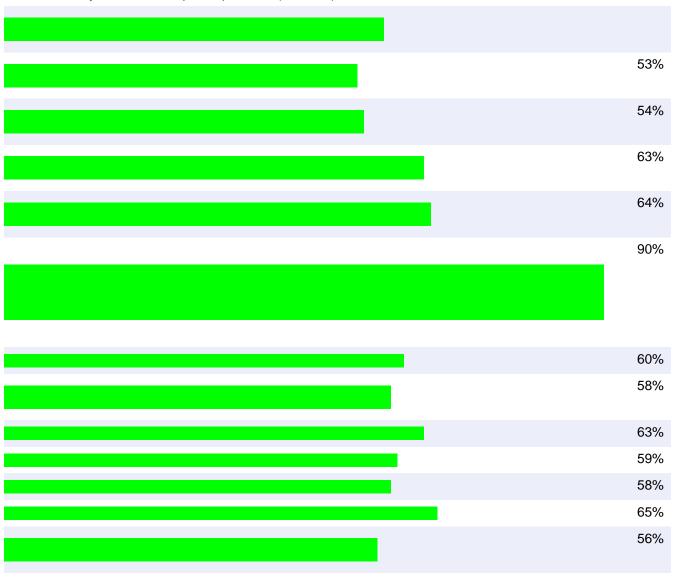
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



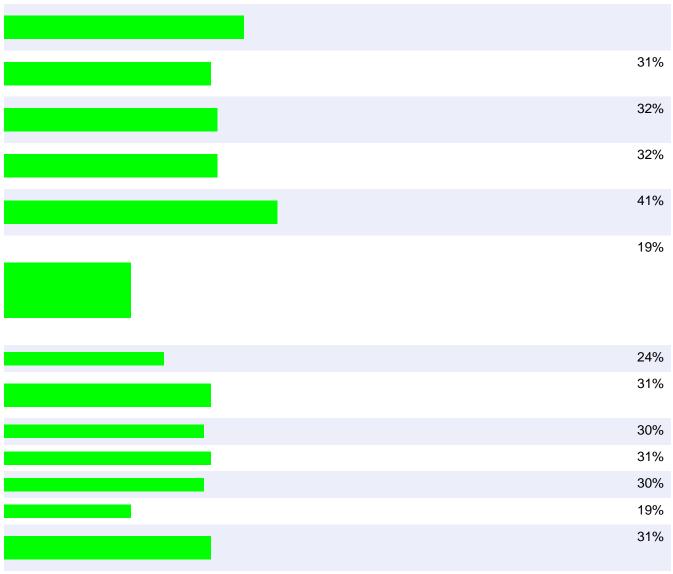
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
21%
17%
19%
2%
15%
16%
11%
13%
15%
18%
15%

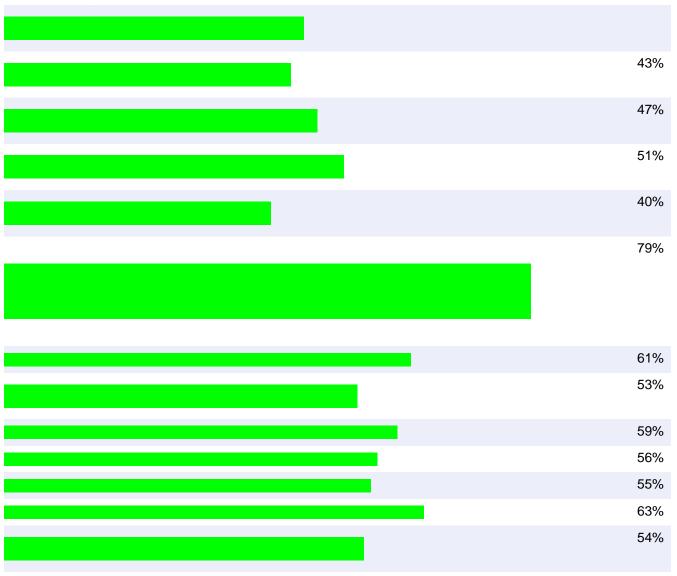
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationia Freephal Expenditions (Floridin C)	
29	%
23	%
21	%
21	%
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21	%
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20	%
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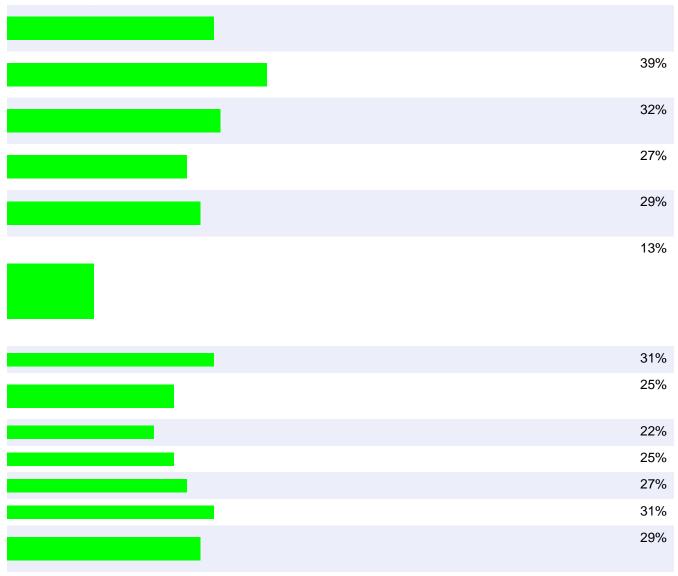
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		19%
		15%
		11%
		11%
		7%
		12%
		12% 8%
		8% 6%
		8% 6% 8%
		8% 6% 8% 8%
		8% 6% 8% 8% 17%
		8% 6% 8% 8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



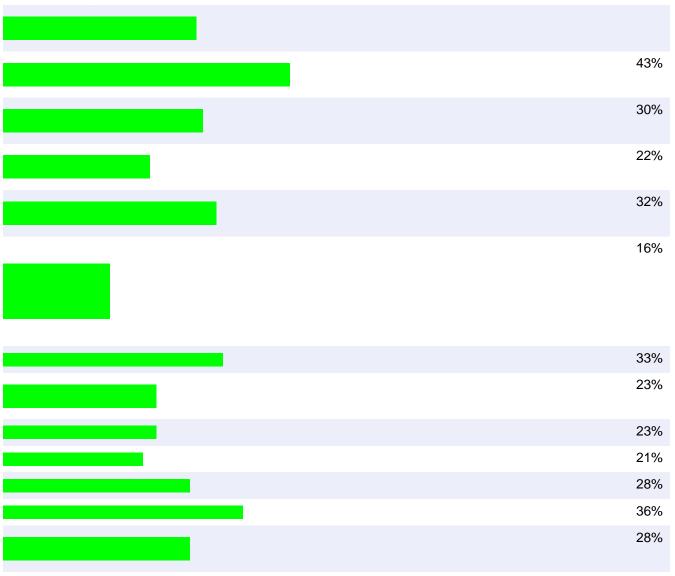
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
10%
5%
2%
5%
11%
4%
3%
5%
6%
15%
7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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300 or more

Based on Survey of Patients' Hospital Experiences (HCAHPS)

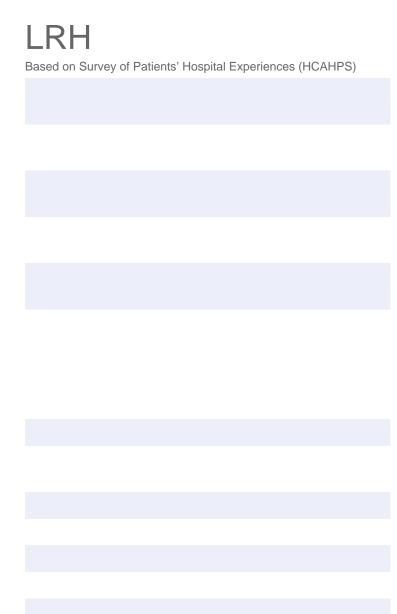
300 or more
300 or more
Fewer than 100
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on curvey of rationic risophar Expensions (ris/till c)		
	24%	
	24%	
	39%	
	35%	
	23%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with
		caution, as the number of surveys may be too low to reliably assess hospital performance
	21%	too low to reliably assess hospital
	21% 30%	too low to reliably assess hospital
		too low to reliably assess hospital
	30%	too low to reliably assess hospital
	30% 34%	too low to reliably assess hospital
	30% 34% 38%	too low to reliably assess hospital
	30% 34% 38% 21%	too low to reliably assess hospital

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

210032	UNION HOSPITAL OF CECIL COUNTY	106 BOW STREET
210040	NORTHWEST HOSPITAL CENTER	5401 OLD COURT RD
210039	CALVERT MEMORIAL HOSPITAL	100 HOSPITAL ROAD
210019	PENINSULA REGIONAL MEDICAL CENTER	100 E CARROLL AVE
210029	JOHNS HOPKINS BAYVIEW MEDICAL CENTER	4940 EASTERN AVENUE
210024	UNION MEMORIAL HOSPITAL	201 E UNIVERSITY PKY
210012	SINAI HOSPITAL OF BALTIMORE	2401 WEST BELVEDERE AVE
210061	ATLANTIC GENERAL HOSPITAL	9733 HEALTHWAY DRIVE
210048	HOWARD COUNTY GENERAL HOSPITAL	5755 CEDAR LANE
210030	CHESTER RIVER HOSPITAL CENTER	100 BROWN ST
210043	BALTIMORE WASHINGTON MEDICAL CENTER	301 HOSPITAL DR
210037	MEMORIAL HOSPITAL AT EASTON	219 S WASHINGTON ST
210033	CARROLL HOSPITAL CENTER	200 MEMORIAL AVE
210009	THE JOHNS HOPKINS HOSPITAL	600 NORTH WOLFE STREET
210045	EDWARD MCCREADY MEMORIAL HOSPITAL	201 HALL HIGHWAY
210056	GOOD SAMARITAN HOSPITAL	5601 LOCH RAVEN BLVD
210023	ANNE ARUNDEL MEDICAL CENTER	2001 MEDICAL PARKWAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELKTON	MD
RANDALLSTOWN	MD
PRINCE FREDERICK	MD
SALISBURY	MD
BALTIMORE	MD
BALTIMORE	MD
BALTIMORE	MD
BERLIN	MD
COLUMBIA	MD
CHESTERTOWN	MD
GLEN BURNIE	MD
EASTON	MD
WESTMINSTER	MD
BALTIMORE	MD
CRISFIELD	MD
BALTIMORE	MD
ANNAPOLIS	MD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21921	CECIL	4103927009
21133	BALTIMORE	4105215995
20678	CALVERT	4105358239
21801	WICOMICO	4105437116
21224	BALTIMORE CITY	4105500123
21218	BALTIMORE CITY	4105542227
21215	BALTIMORE CITY	4106015131
21811	WORCESTER	4106419601
21044	HOWARD	4107407710
21620	KENT	4107787668
21061	ANNE ARUNDEL	4107874400
21601	TALBOT	4108221000
21157	CARROLL	4108716900
21287	BALTIMORE CITY	4109559540
21817	SOMERSET	4109683011
21239	BALTIMORE CITY	4434443902
21401	ANNE ARUNDEL	4434811307

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
6%
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7%
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8%
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Page 74 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
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22%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5	5%
	9%
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3 5 5	3%
5	5%
5	5%
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7	7%
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Page 77 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
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Page 78 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



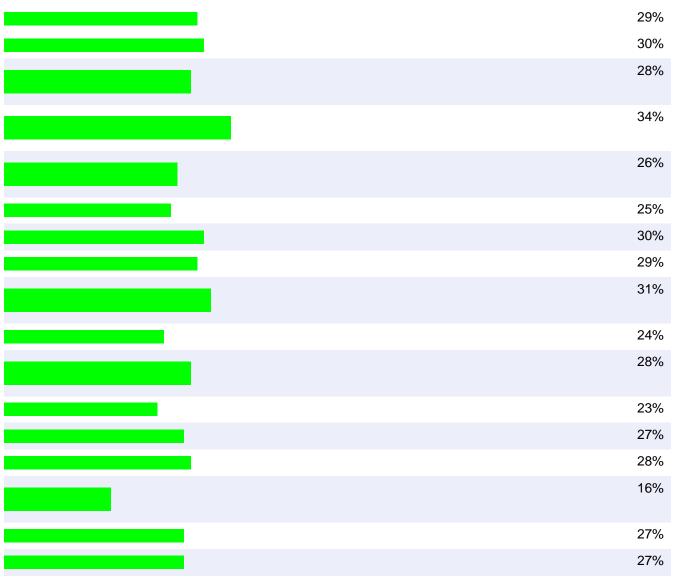
Page 79 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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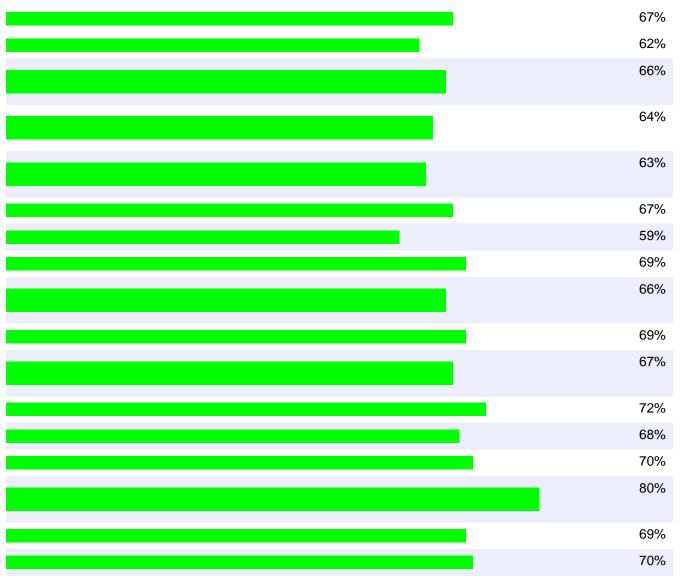
Page 83 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 84 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 85 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 86 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 87 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
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Page 89 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 90 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



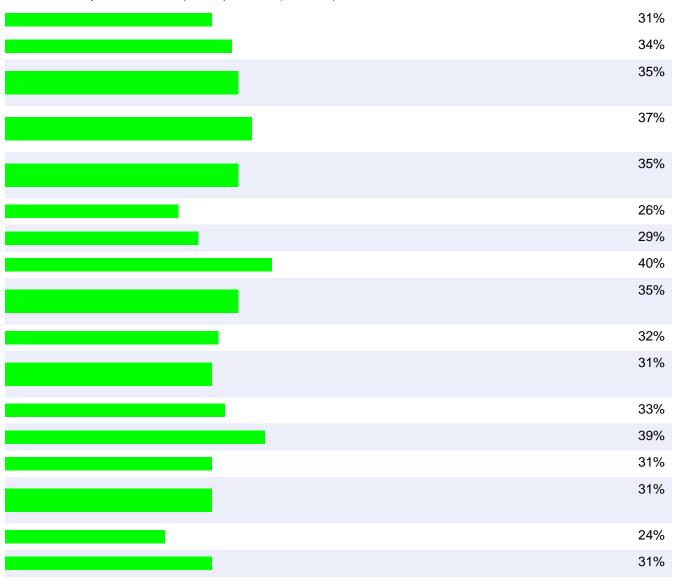
Page 91 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 96 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 97 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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4	<b>!</b> %
3	8%

Page 100 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Experiences (FIGALIT 3)
300 or more
Between 100 and 299
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

 30%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	I .	
210006	HARFORD MEMORIAL HOSPITAL	501 S UNION AVE
210049	UPPER CHESAPEAKE MEDICAL CENTER	500 UPPER CHESAPEAKE DRIVE
210015	FRANKLIN SQUARE HOSPITAL CENTER	9000 FRANKLIN SQUARE DR
210044	GREATER BALTIMORE MEDICAL CENTER	6701 NORTH CHARLES STREET
260186	LAKE REGIONAL HEALTH SYSTEM	54 HOSPITAL DRIVE
050204	PALMDALE REGIONAL MEDICAL CENTER	38600 MEDICAL CENTER DRIVE
441316	CAMDEN GENERAL HOSPITAL	175 HOSPITAL DRIVE
310112	BAYSHORE COMMUNITY HOSPITAL	727 N BEERS ST
420048	KERSHAW HEALTH	HAILE AND ROBERTS STREETS, BOX 7003
670046	USMD HOSPITAL AT FORT WORTH LP	5900 DIRKS ROAD
450872	USMD HOSPITAL AT ARLINGTON L P	801 W INTERSTATE 20
310022	VIRTUA WEST JERSEY HOSPITALS BERLIN	WHITEHORSE PIKE AND TOWNSEND AVENUE
310014	COOPER UNIVERSITY HOSPITAL	1 COOPER PLAZA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients' Hospital Experiences (HOAHPS)		
	HAVRE DE GRACE	
	BEL AIR	MD
	BALTIMORE	MD
	BALTIMORE	MD
	OSAGE BEACH	MO
	PALMDALE	CA
	CAMDEN	TN
	HOLMDEL	NJ
	CAMDEN	SC
	FORT WORTH	TX
	ARLINGTON	TX
	BERLIN	NJ
	CAMDEN	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21078	HARFORD	4436433303
21014	HARFORD	4436433303
21237	BALTIMORE	4437777850
21204	BALTIMORE	4438492121
65065	CAMDEN	5733488000
93552	LOS ANGELES	6613825000
38320	BENTON	7315846135
07733	MONMOUTH	7327395900
29020	KERSHAW	8034324311
76132	TARRANT	8174339100
76017	TARRANT	8174723400
08009	CAMDEN	8563223200
08103	CAMDEN	8563422000

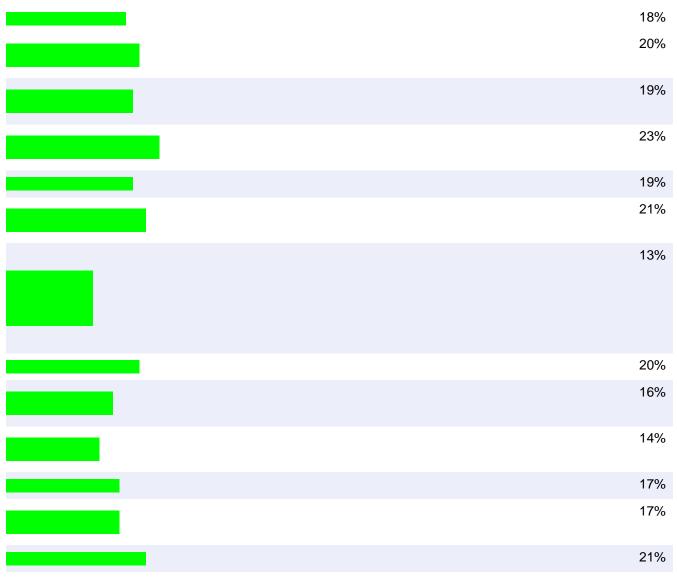
Page 108 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 112 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 113 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



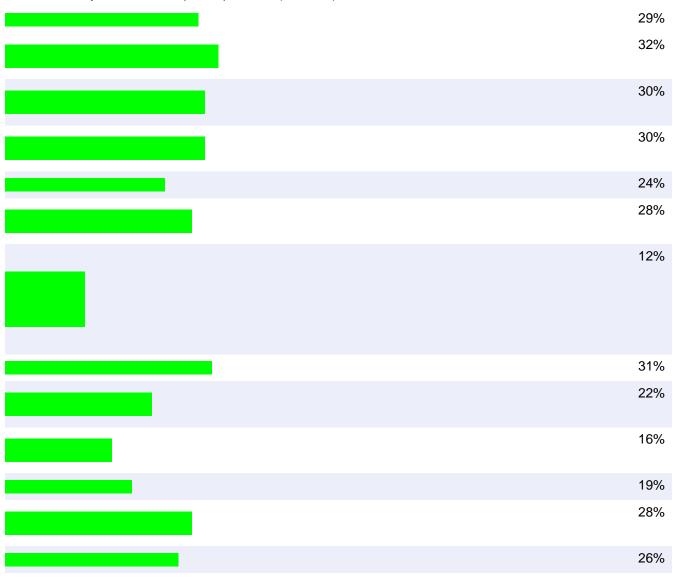
Page 114 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 115 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



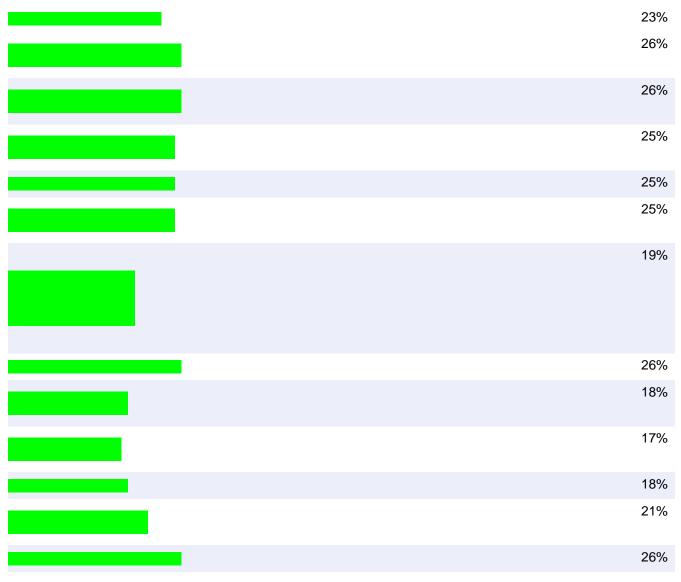
Page 117 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 118 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



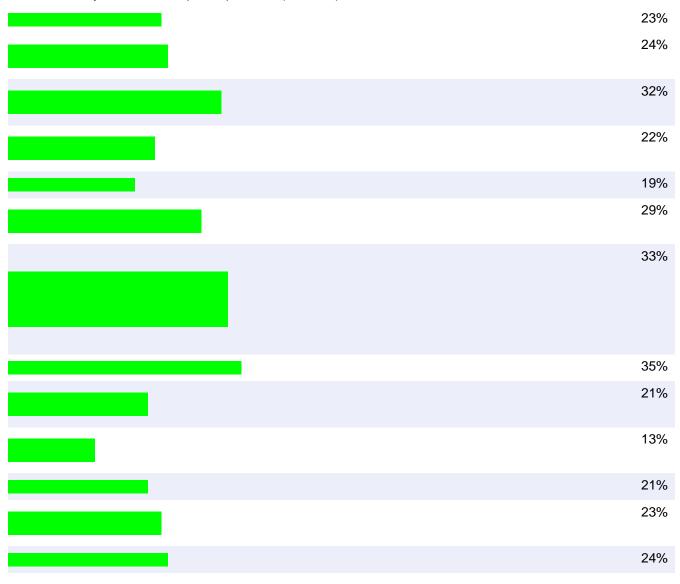
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 122 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



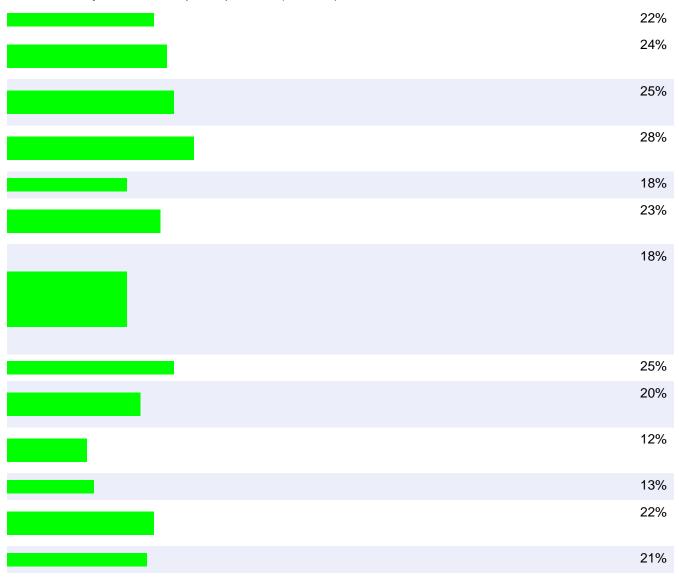
Page 123 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 124 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



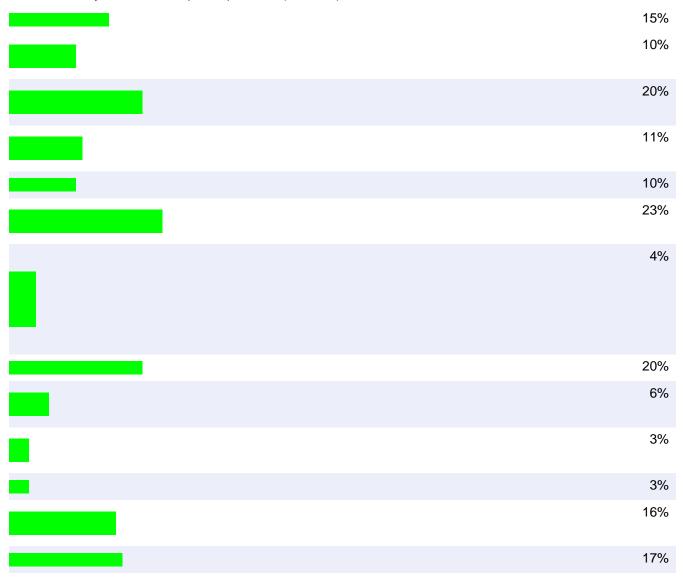
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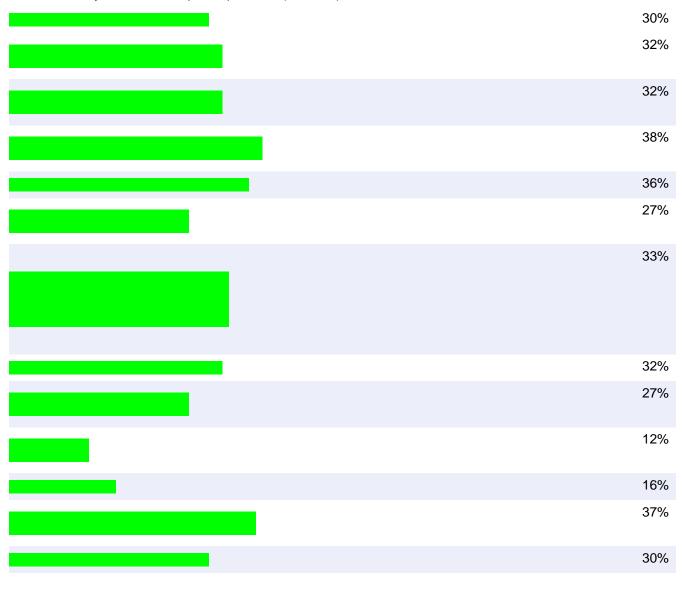
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Page 130 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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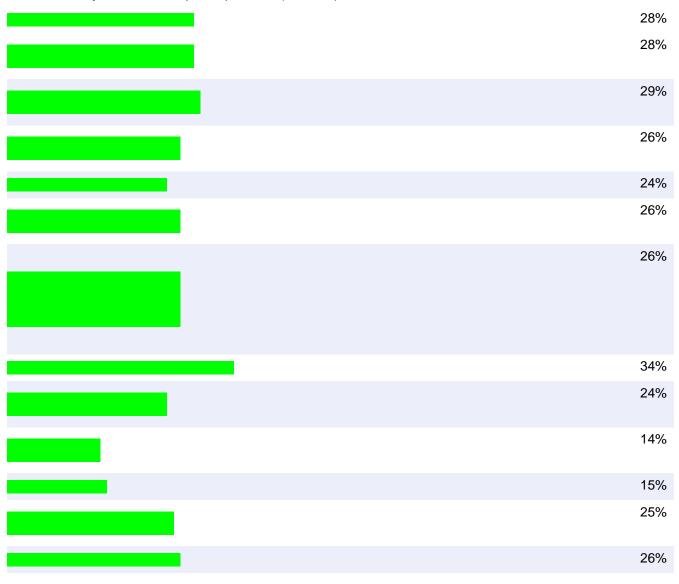
Page 131 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 132 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



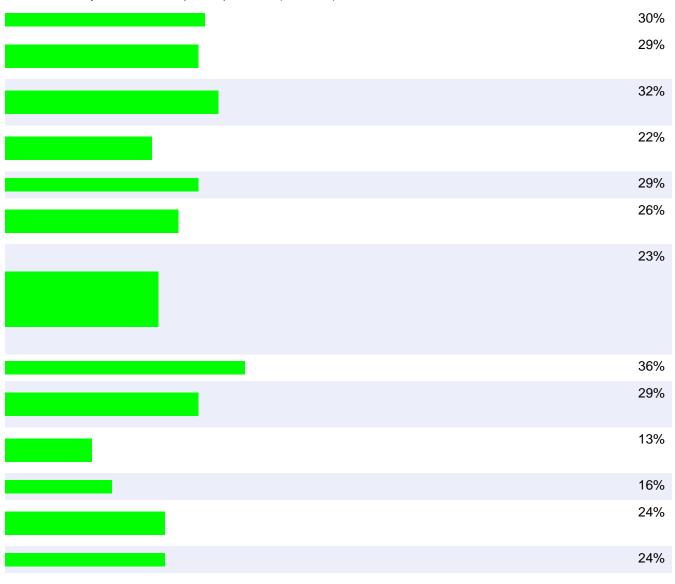
Page 134 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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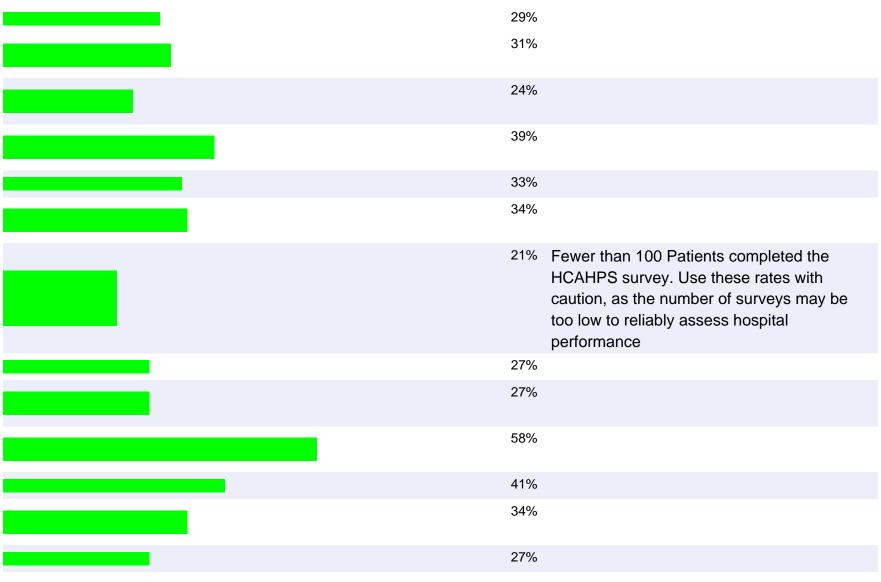
Page 137 of 175 05/31/2011

300 or more

Based on Survey of Patients' Hospital Experiences (HCAHPS) 300 or more Fewer than 100 300 or more 300 or more 300 or more 300 or more 300 or more

Page 138 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

310086	KENNEDY UNIVERSITY HOSPITAL, INC (STRATFORD DIVIS	18 EAST LAUREL ROAD
310029	OUR LADY OF LOURDES MEDICAL CENTER	1600 HADDON AVENUE
040050	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVENUE
110146	SOUTHEAST GEORGIA HEALTH SYSTEM- CAMDEN CAMPUS	2000 DAN PROCTOR DRIVE
310119	UMDNJ UNIVERSITY HOSPITAL	150 BERGEN ST
190015	NORTH OAKS MEDICAL CENTER	15790 PAUL VEGA MD DRIVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Experiences (FIGALITS)		
	STRATFORD	NJ
	CAMDEN	NJ
	CAMDEN	AR
	SAINT MARYS	GA
	NEWARK	NJ
	HAMMOND	LA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

08084	CAMDEN	8563466000
08103	CAMDEN	8567573500
71701	OUACHITA	8708361000
31558	CAMDEN	9125766401
07103	ESSEX	9739725658
70403	TANGIPAHOA	9853452700

Page 143 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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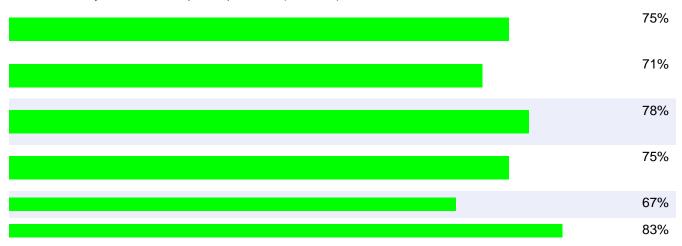
Page 144 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 145 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 146 of 175 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)

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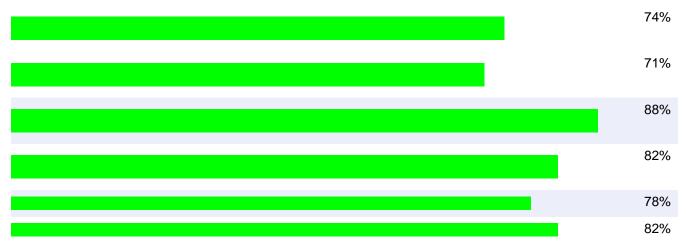
Page 147 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 148 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 149 of 175 05/31/2011

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Page 150 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 151 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 152 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 153 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



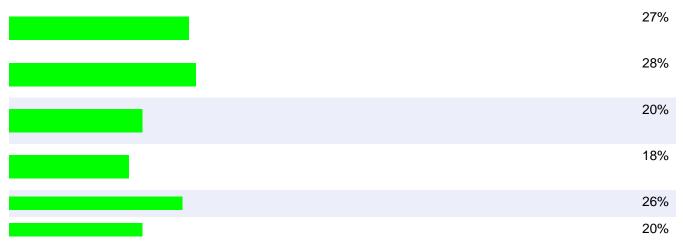
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 155 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 156 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 157 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 158 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 159 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



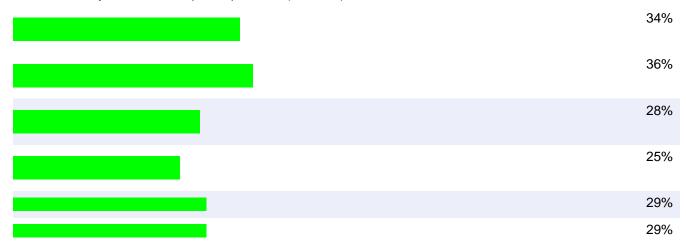
Page 161 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 162 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



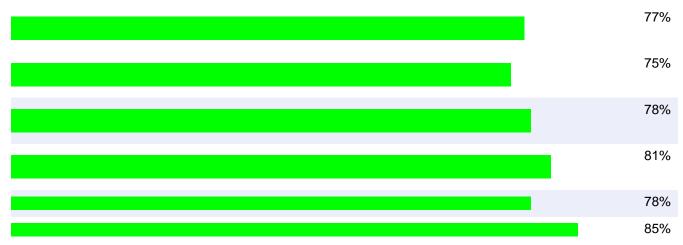
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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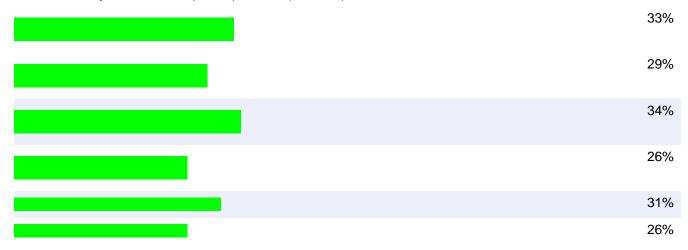


Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 170 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 171 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Page 173 of 175 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

27%
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24%

Page 174 of 175 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)

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